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Genesys Dialog Engine User Guide

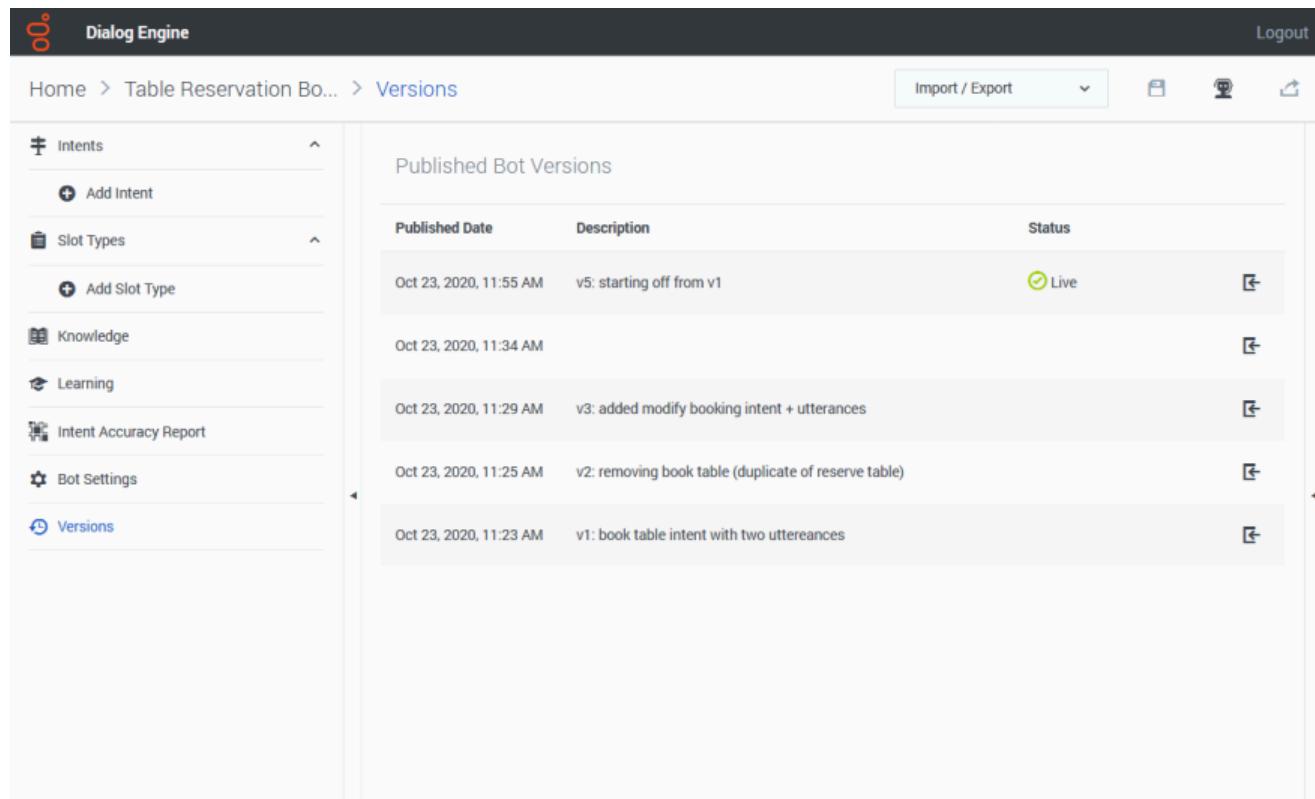
[Versioning Bots](#)

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Learn how to create multiple versions of your bot

The **Versions** screen allows you to view and switch between various published versions of your bot.

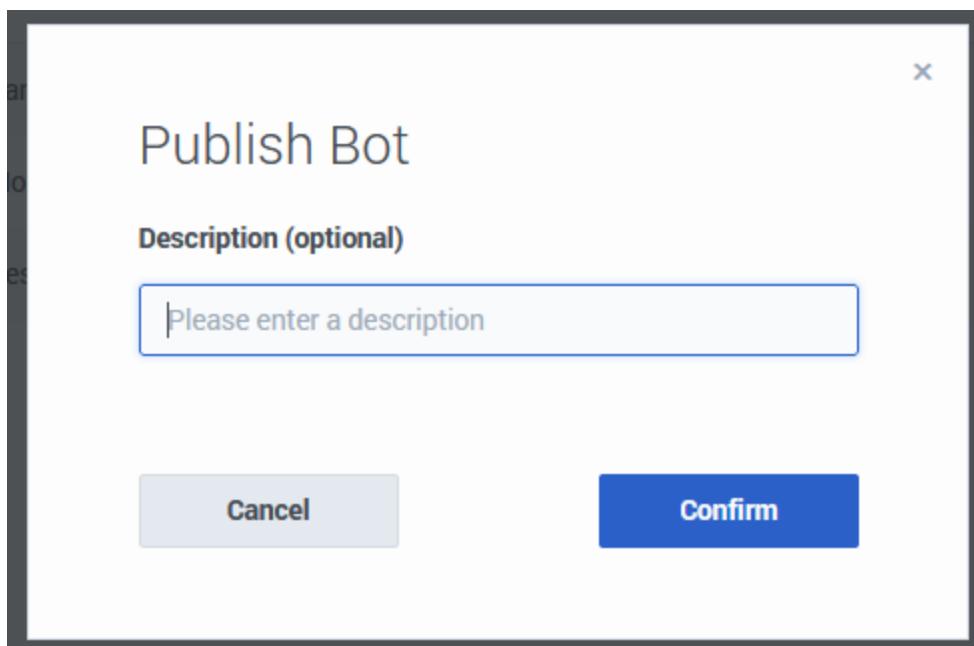


The screenshot shows the Dialog Engine interface with the 'Versions' screen selected. The left sidebar includes 'Intents', 'Slot Types', 'Knowledge', 'Learning', 'Intent Accuracy Report', 'Bot Settings', and 'Versions'. The main area is titled 'Published Bot Versions' and lists five versions with their published date, description, and status. The first version is marked as 'Live'.

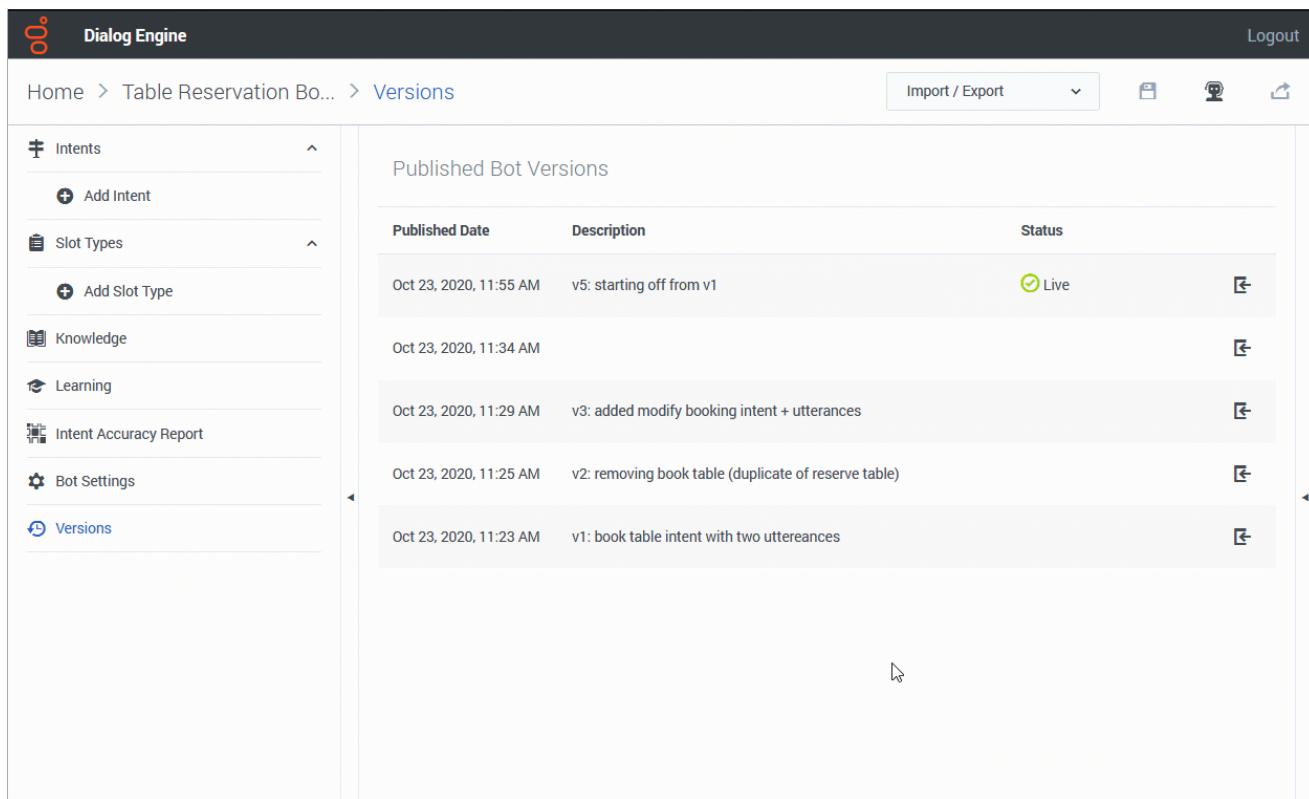
Published Date	Description	Status
Oct 23, 2020, 11:55 AM	v5: starting off from v1	 Live
Oct 23, 2020, 11:34 AM		
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances	
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)	
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances	

The **Published Bot Versions** table displays all versions of the current bot with a published date and description (if available). The status of the bot is also displayed. The *Live* status indicates that the version is live for your customers.

When a bot is published, you can provide an optional description for the version being published.



Load a previous version of a bot

A screenshot of the Dialog Engine interface. The top navigation bar includes 'Dialog Engine', 'Logout', 'Home', 'Table Reservation Bo...', 'Versions', 'Import / Export', and other icons. The left sidebar has sections for 'Intents', 'Slot Types', 'Knowledge', 'Learning', 'Intent Accuracy Report', 'Bot Settings', and 'Versions'. The main content area is titled 'Published Bot Versions' and shows a table of versions. The table has columns for 'Published Date', 'Description', and 'Status'. The data is as follows:

Published Date	Description	Status
Oct 23, 2020, 11:55 AM	v5: starting off from v1	Live
Oct 23, 2020, 11:34 AM		
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances	
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Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances	

To load a previous version of a bot, click the **Load Bot Version** button.

Important

Remember that any unsaved changes to the bot will be lost.

Loading a previous version will create a copy of the version into the workbench. You can view and update this copy and when you publish the bot, a new version is created with the updates you made after importing.