

GENESYS

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Genesys Dialog Engine User Guide

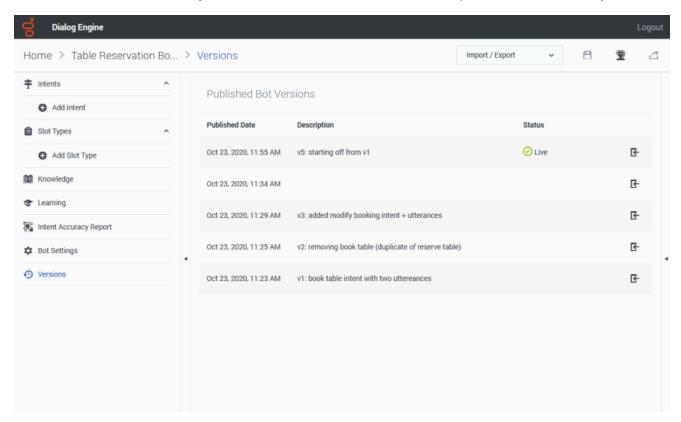
Versioning Bots

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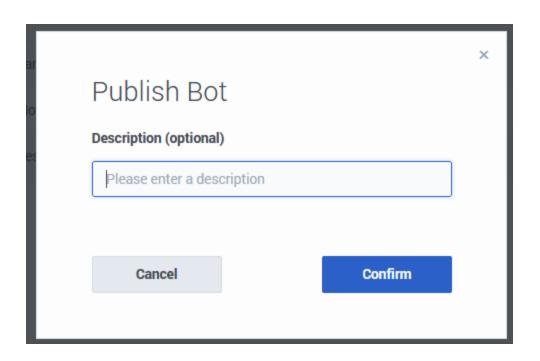
Learn how to create multiple versions of your bot

The **Versions** screen allows you to view and switch between various published versions of your bot.

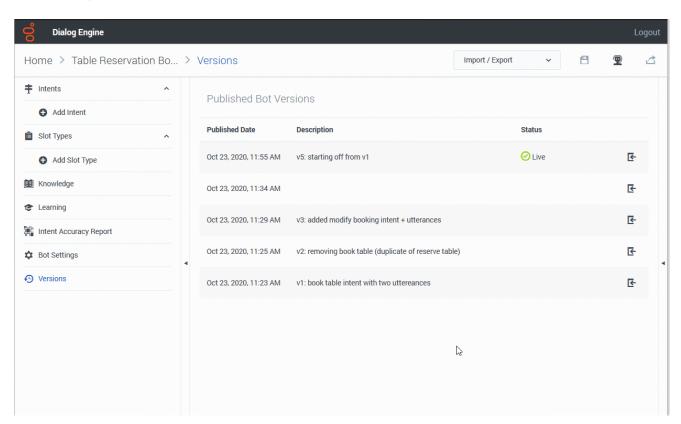


The **Published Bot Versions** table displays all versions of the current bot with a published date and description (if available). The status of the bot is also displayed. The *Live* status indicates that the version is live for your customers.

When a bot is published, you can provide an optional description for the version being published.



Load a previous version of a bot



To load a previous version of a bot, click the **Load Bot Version** button.

Important

Remember that any unsaved changes to the bot will be lost.

Loading a previous version will create a copy of the version into the workbench. You can view and update this copy and when you publish the bot, a new version is created with the updates you made after importing.