



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Dialog Engine User Guide

Versioning Bots

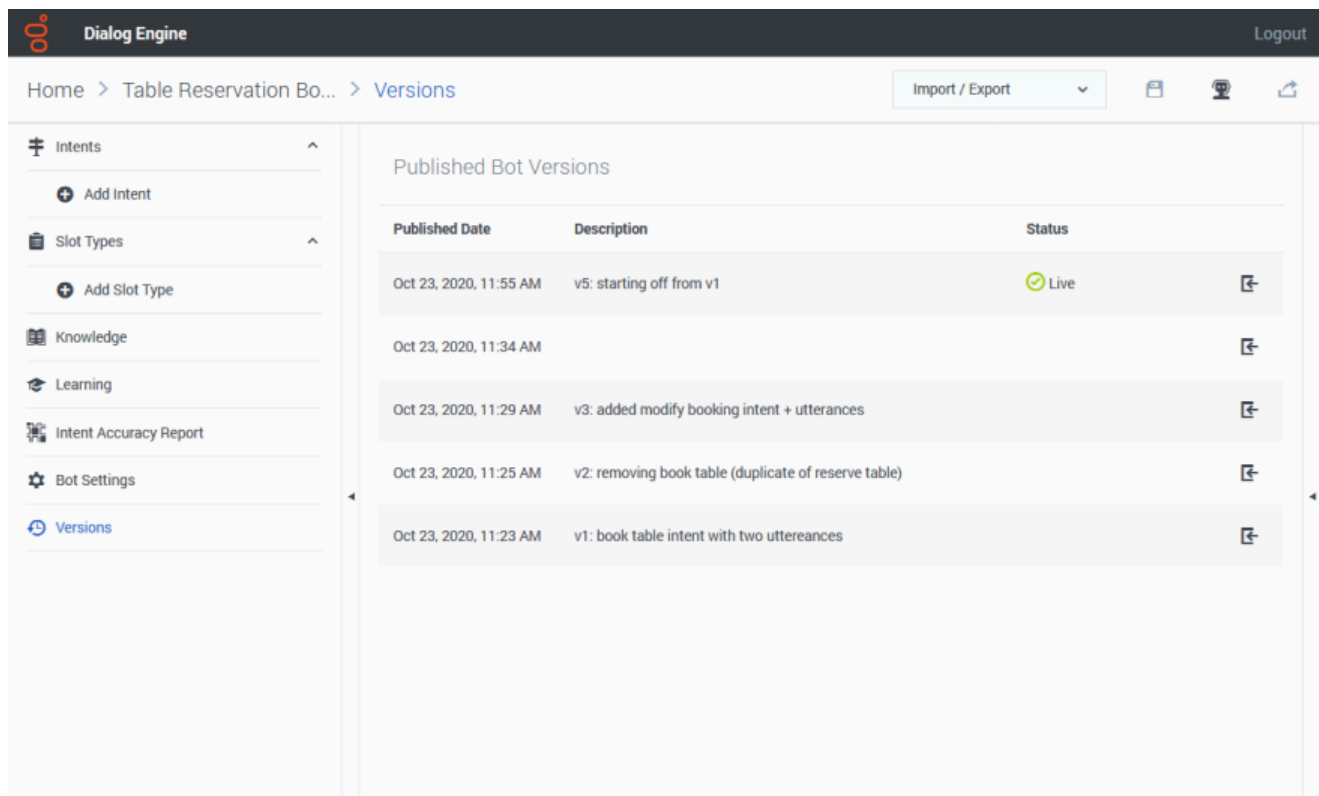
9/13/2025

Contents

- [1 Load a previous version of a bot](#)

Learn how to create multiple versions of your bot

The **Versions** screen allows you to view and switch between various published versions of your bot.



The screenshot shows the Dialog Engine interface. The top navigation bar includes the Dialog Engine logo, the text "Dialog Engine", and a "Logout" link. Below the navigation bar, the breadcrumb trail reads "Home > Table Reservation Bo... > Versions". To the right of the breadcrumb is an "Import / Export" dropdown menu and three icons: a document, a person, and a share icon. On the left side, there is a sidebar menu with the following items: "Intents" (with a plus icon and "Add Intent"), "Slot Types" (with a plus icon and "Add Slot Type"), "Knowledge", "Learning", "Intent Accuracy Report", "Bot Settings", and "Versions" (which is highlighted). The main content area is titled "Published Bot Versions" and contains a table with the following data:

Published Date	Description	Status	
Oct 23, 2020, 11:55 AM	v5: starting off from v1	Live	
Oct 23, 2020, 11:34 AM			
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances		
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)		
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances		

The **Published Bot Versions** table displays all versions of the current bot with a published date and description (if available). The status of the bot is also displayed. The *Live* status indicates that the version is live for your customers.

When a bot is published, you can provide an optional description for the version being published.

at
o
es

Publish Bot

Description (optional)

Please enter a description

Cancel

Confirm

Load a previous version of a bot

Dialog Engine

Logout

Home > Table Reservation Bo... > Versions

Import / Export

Intents

+

Add Intent

Slot Types

+

Add Slot Type

Knowledge

Learning

Intent Accuracy Report

Bot Settings

Versions

Published Bot Versions

Published Date	Description	Status	
Oct 23, 2020, 11:55 AM	v5: starting off from v1	<div>Live</div>	
Oct 23, 2020, 11:34 AM			
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances		
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)		
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances		

To load a previous version of a bot, click the **Load Bot Version** button.

Important

Remember that any unsaved changes to the bot will be lost.

Loading a previous version will create a copy of the version into the workbench. You can view and update this copy and when you publish the bot, a new version is created with the updates you made after importing.