



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Dialog Engine User Guide

Versioning Bots

7/31/2025

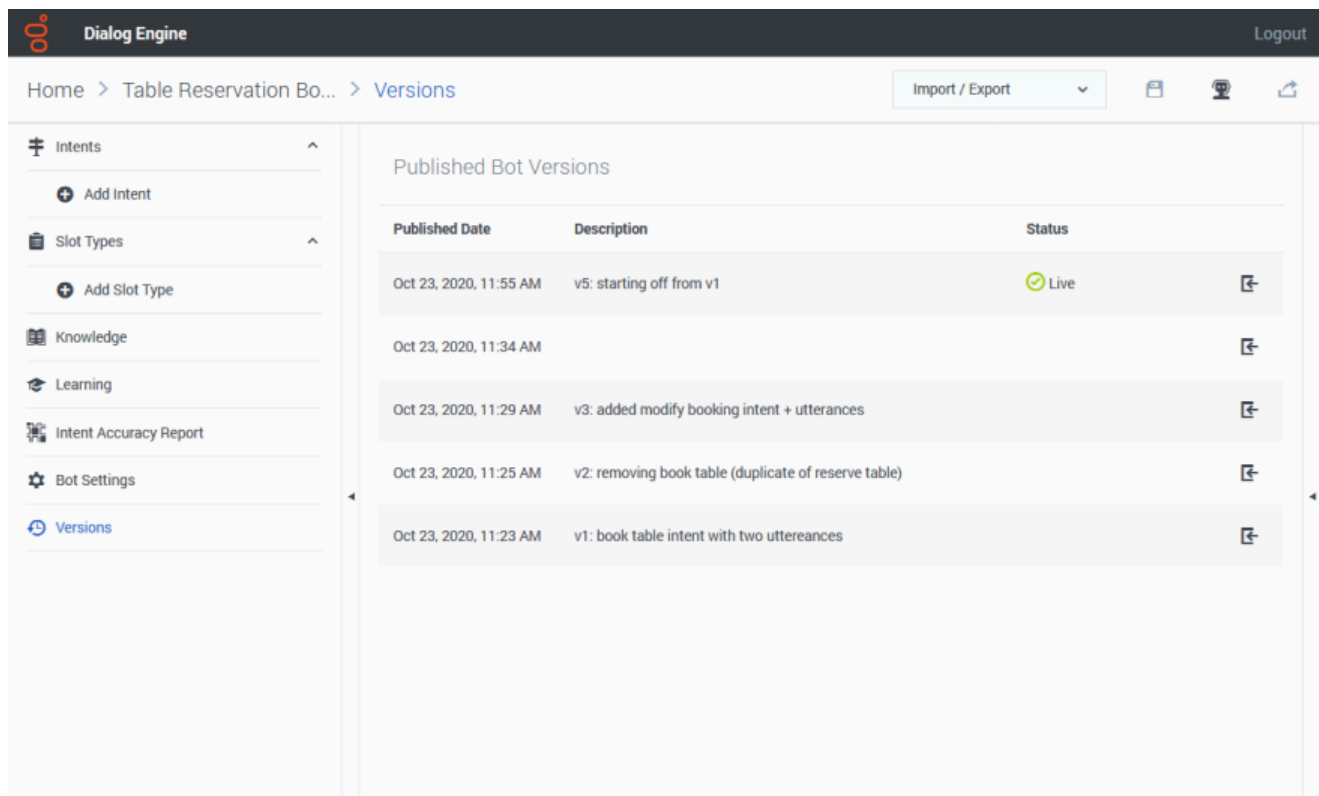
---

## Contents

- [1 Load a previous version of a bot](#)

Learn how to create multiple versions of your bot

The **Versions** screen allows you to view and switch between various published versions of your bot.



The screenshot shows the 'Dialog Engine' interface with the 'Versions' tab selected. The left sidebar contains navigation options: Intents, Add Intent, Slot Types, Add Slot Type, Knowledge, Learning, Intent Accuracy Report, Bot Settings, and Versions. The main content area displays a table titled 'Published Bot Versions' with columns for Published Date, Description, and Status. The table lists five versions, with the most recent (v5) marked as 'Live'.

Published Date	Description	Status
Oct 23, 2020, 11:55 AM	v5: starting off from v1	Live
Oct 23, 2020, 11:34 AM		
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances	
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)	
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances	

The **Published Bot Versions** table displays all versions of the current bot with a published date and description (if available). The status of the bot is also displayed. The *Live* status indicates that the version is live for your customers.

When a bot is published, you can provide an optional description for the version being published.

at  
o  
es

×

# Publish Bot

**Description (optional)**

Please enter a description

Cancel

Confirm

Load a previous version of a bot

Dialog Engine

Logout

Home > Table Reservation Bo... > Versions

Import / Export

Intents

+

Add Intent

Slot Types

+

Add Slot Type

Knowledge

Learning

Intent Accuracy Report

Bot Settings

Versions

Published Bot Versions

Published Date	Description	Status	
Oct 23, 2020, 11:55 AM	v5: starting off from v1	Live	
Oct 23, 2020, 11:34 AM			
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances		
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)		
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances		

---

To load a previous version of a bot, click the **Load Bot Version** button.

### Important

Remember that any unsaved changes to the bot will be lost.

Loading a previous version will create a copy of the version into the workbench. You can view and update this copy and when you publish the bot, a new version is created with the updates you made after importing.