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Genesys Dialog Engine User Guide

Versioning Bots

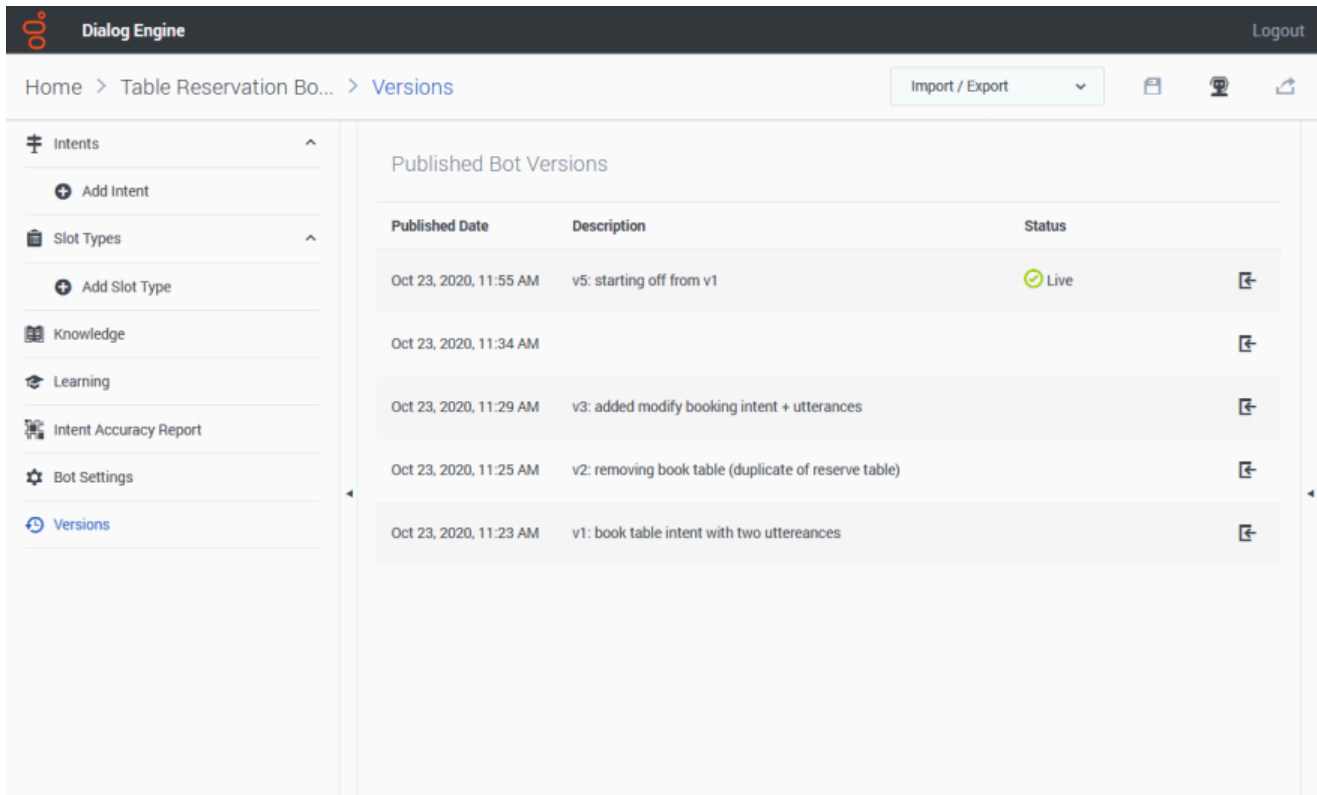
4/2/2026

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Learn how to create multiple versions of your bot

The **Versions** screen allows you to view and switch between various published versions of your bot.

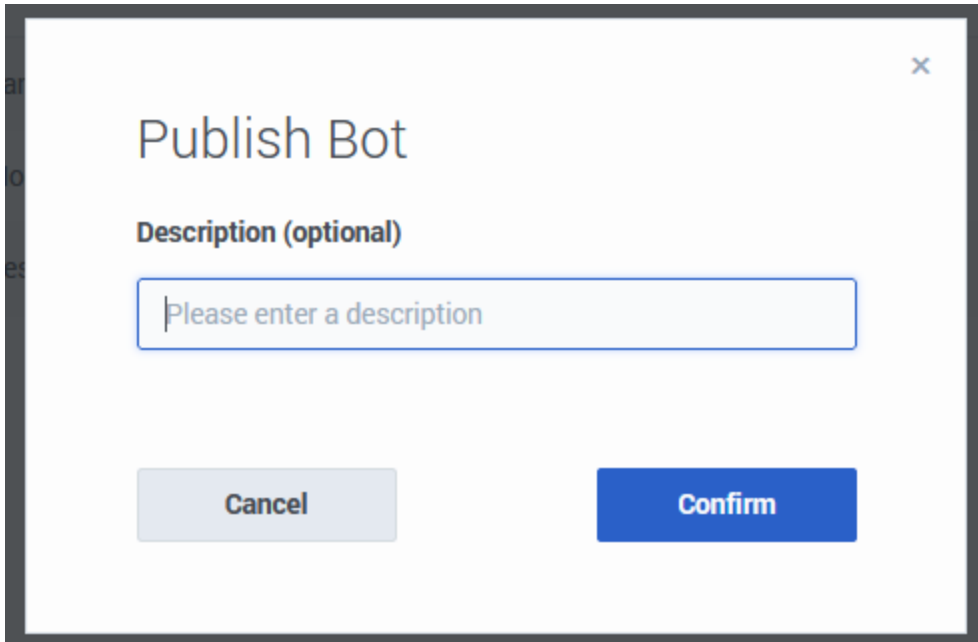


The screenshot shows the 'Dialog Engine' interface for a bot named 'Table Reservation Bo...'. The 'Versions' tab is selected, displaying a table of 'Published Bot Versions'. The table has three columns: 'Published Date', 'Description', and 'Status'. The first row shows a version published on Oct 23, 2020, at 11:55 AM, with the description 'v5: starting off from v1' and a 'Live' status. The second row shows a version published on Oct 23, 2020, at 11:34 AM, with no description and a 'Live' status. The third row shows a version published on Oct 23, 2020, at 11:29 AM, with the description 'v3: added modify booking intent + utterances' and a 'Live' status. The fourth row shows a version published on Oct 23, 2020, at 11:25 AM, with the description 'v2: removing book table (duplicate of reserve table)' and a 'Live' status. The fifth row shows a version published on Oct 23, 2020, at 11:23 AM, with the description 'v1: book table intent with two utterances' and a 'Live' status. A left sidebar contains navigation options: Intents, Add Intent, Slot Types, Add Slot Type, Knowledge, Learning, Intent Accuracy Report, Bot Settings, and Versions. The top right corner has a 'Logout' button and an 'Import / Export' dropdown menu.

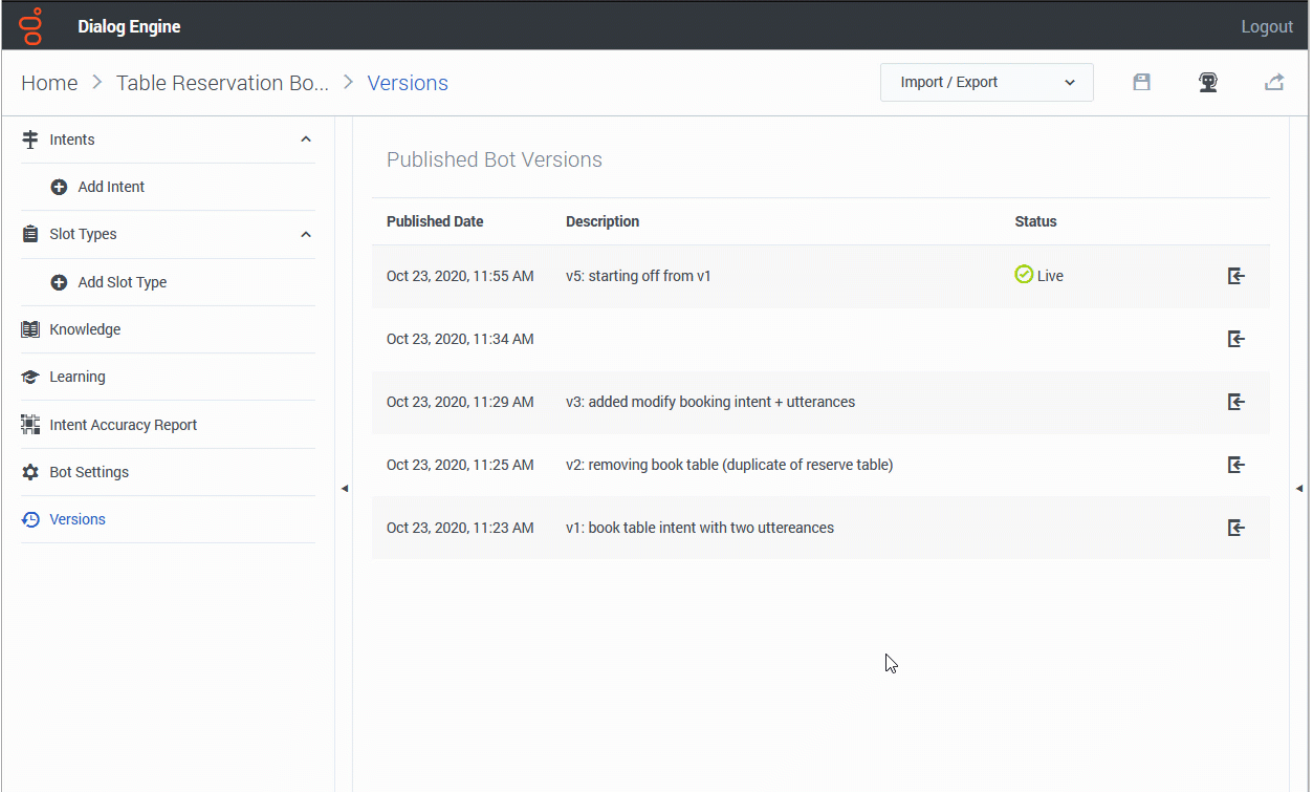
Published Date	Description	Status
Oct 23, 2020, 11:55 AM	v5: starting off from v1	Live
Oct 23, 2020, 11:34 AM		Live
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances	Live
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)	Live
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances	Live

The **Published Bot Versions** table displays all versions of the current bot with a published date and description (if available). The status of the bot is also displayed. The *Live* status indicates that the version is live for your customers.

When a bot is published, you can provide an optional description for the version being published.



Load a previous version of a bot



To load a previous version of a bot, click the **Load Bot Version** button.

Important

Remember that any unsaved changes to the bot will be lost.

Loading a previous version will create a copy of the version into the workbench. You can view and update this copy and when you publish the bot, a new version is created with the updates you made after importing.