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Genesys Dialog Engine User Guide

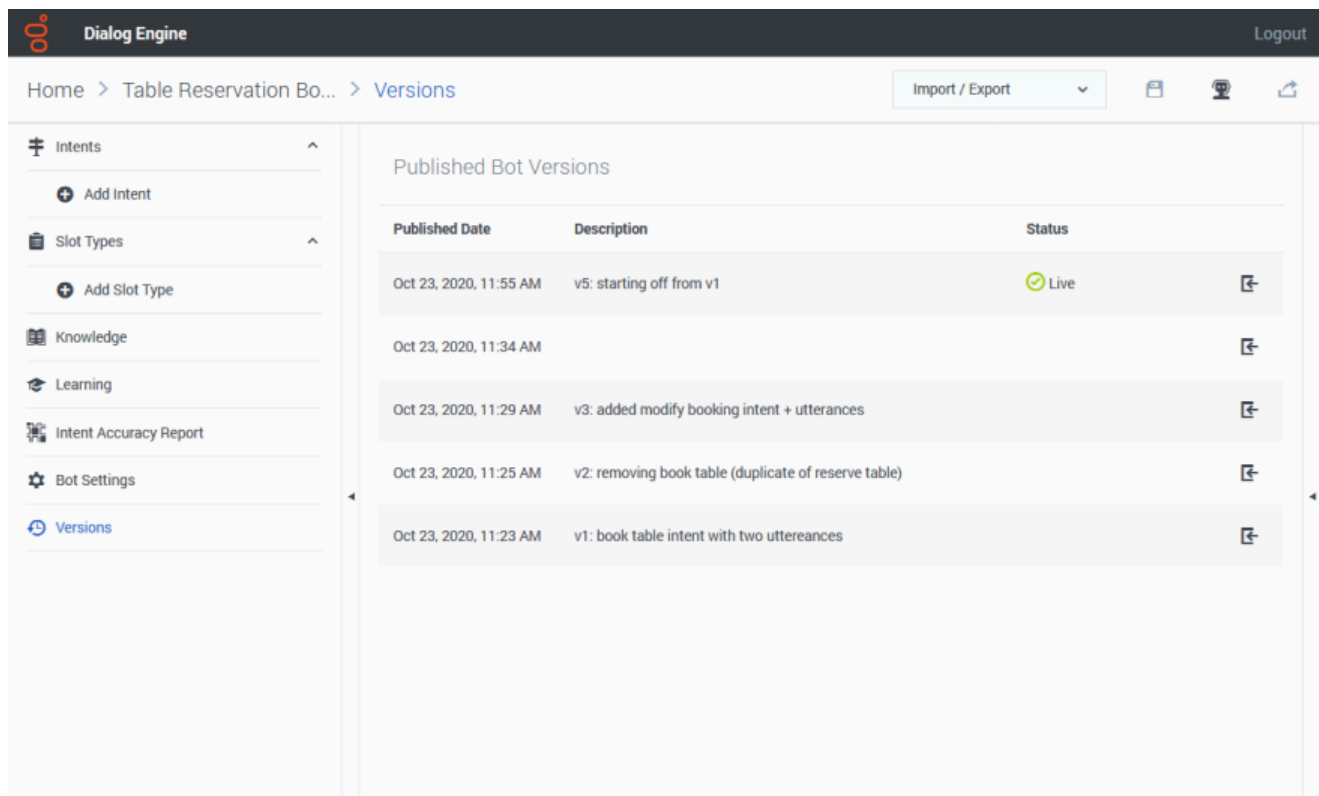
Versioning Bots

Contents

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Learn how to create multiple versions of your bot

The **Versions** screen allows you to view and switch between various published versions of your bot.



The screenshot shows the 'Dialog Engine' interface with the 'Versions' tab selected. The left sidebar contains navigation options: Intents, Add Intent, Slot Types, Add Slot Type, Knowledge, Learning, Intent Accuracy Report, Bot Settings, and Versions. The main content area displays a table titled 'Published Bot Versions' with columns for Published Date, Description, and Status. The table lists five versions, with the first version (v5) marked as 'Live'.

Published Date	Description	Status
Oct 23, 2020, 11:55 AM	v5: starting off from v1	Live
Oct 23, 2020, 11:34 AM		
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances	
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)	
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances	

The **Published Bot Versions** table displays all versions of the current bot with a published date and description (if available). The status of the bot is also displayed. The *Live* status indicates that the version is live for your customers.

When a bot is published, you can provide an optional description for the version being published.

at
o
es

Publish Bot

Description (optional)

Please enter a description

Cancel

Confirm

Load a previous version of a bot

Dialog Engine

Logout

Home > Table Reservation Bo... > Versions

Import / Export

Intents

+

Add Intent

Slot Types

+

Add Slot Type

Knowledge

Learning

Intent Accuracy Report

Bot Settings

Versions

Published Bot Versions

Published Date	Description	Status	
Oct 23, 2020, 11:55 AM	v5: starting off from v1	<div>Live</div>	
Oct 23, 2020, 11:34 AM			
Oct 23, 2020, 11:29 AM	v3: added modify booking intent + utterances		
Oct 23, 2020, 11:25 AM	v2: removing book table (duplicate of reserve table)		
Oct 23, 2020, 11:23 AM	v1: book table intent with two utterances		

To load a previous version of a bot, click the **Load Bot Version** button.

Important

Remember that any unsaved changes to the bot will be lost.

Loading a previous version will create a copy of the version into the workbench. You can view and update this copy and when you publish the bot, a new version is created with the updates you made after importing.